Enterprise Applications Domain Profile

DISCIPLINES

- **Geographic Information Systems (GIS)**
- **Enterprise Resource Planning (ERP)**
- **Document Management**
- **Business Intelligence (BI)**
- **Web Commerce**
- **Customer Relationship Management (CRM)**
- **Enterprise Project Management Software**

DOMAIN STRATEGY

The State shall adopt a set of applications that will be used as either common or shared applications. Commercial off the shelf software (COTS) will be preferred for solution acquisition. A limited number of application development environments will be supported. This will include applications that are developed by third parties under contract to the State. A common portal will be used to host access to all e-government initiatives.

DOMAIN PRINCIPLES/BOUNDARIES

Applications:
- **Which are used across all or most agencies are considered "enterprise applications."**
- **Must be scalable, flexible, securable, and manageable.**
- **Must comply with data sharing standards (e.g. import/export capability, public API's, etc.).**
- **Will be selected that meet business needs.**
- **Will be selected that support preferred technical architecture.**
- **Which are supported by open architecture will be preferred.**
- **Which are supported by thin client/browser will be preferred.**
- **Choices will be influenced by considerations of Total Cost of Ownership(TC0)**